

A Bloomberg Professional Services Offering

DRS <GO> Overview of Disaster Recovery Services | DRS Help Page

Enter DRS <GO>, then press <Help>

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Overview of Disaster Recovery Services | DRS <GO>

Bloomberg Disaster Recovery (DR) services let you quickly and practically resume operations in a disaster, no matter where employees are located. When an unexpected event disrupts normal business operations, you can access your Bloomberg Terminal® service subscription remotely.

[Watch a video introduction](#) 

Available Services

Bloomberg Disaster Recovery (DR) services offer two options for staying connected when the unexpected happens:

- **Bloomberg Anywhere® Subscribers:** Get temporary access to remote trading services. This option requires your Terminal credentials and authentication with a B-Unit or B-Unit app. For more: [Overview of Bloomberg Anywhere](#).
- **Non-Bloomberg Anywhere (Shared Bloomberg Terminal) Subscribers:** Get temporary access to remote login and trading services. This option requires your Terminal credentials and a code sent to a verified corporate email or verified mobile phone number. Limited to one concurrent login session.

Workflows

Signing Up

Disaster Recovery is a supplemental paid service. To sign up, contact your Bloomberg account manager.

DR services can be purchased at a firm-wide level, or for selected business locations or sets of users. Charges are based on the number of users covered and are invoiced attached to your Terminal subscriptions.

Setting Up Your Firm

Once you have signed up for Disaster Recovery (DR) services, take the following steps to ensure your users are ready to connect.

1. Call Bloomberg Customer Support.

Hint Run GCSN <GO> in the Terminal or go to service.bloomberg.com to find the phone number for your region.

2. Designate a DR administrator, who will activate the service and allow your users to connect and trade. By default, Bloomberg assigns this task to your firm's Access Point on Demand (APOD) Administrator, but you can designate admins of your choice.
3. If you want to assign different DR administrators to specific business locations or groups of users, inform customer support of those alignments.

Activating DR Mode

In the event of a disruption to normal business, you can activate remote connectivity services by contacting Bloomberg Customer Support.

1. As your firm's designated DR administrator, call customer support to start DR Mode. By default, this role is assigned to your APOD administrator.

|Hint| Run GCSN <GO> in the Terminal or go to service.bloomberg.com to find the phone number for your region.

DR mode activates for 24 hours, during which users can connect remotely.

2. If you want to extend DR mode, contact customer support. For typical events, DR mode can be activated at most twice in a 90-day period.

Connecting in DR Mode

When DR Mode is active, users at your firm can connect remotely using one of the methods below.

- **PC software:** Users or your firm's IT staff can install Bloomberg Terminal® software on personal or company computers. Go to bloombergsoftware.com or, for users in China, bloombergchina.com/support/software-updates.
- **Corporate VPN:** If your firm has a remote access solution, users can log into their PCs remotely and run Bloomberg Terminal software. DR Mode removes the normal restriction on this type of access.
- **Via the web:** Go to bba.bloomberg.net, then enter your Terminal login name and password.
 - **Bloomberg Anywhere** subscribers: Verify your identity with your B-Unit or B-Unit app. For details: bloomberg.com/bunit.
 - **Non-Bloomberg Anywhere (Shared Terminal)** subscribers: Verify your identity with a code sent to your enrolled corporate email or mobile device. If this information is not already on file with Bloomberg, contact customer support.
- **iPad:** For Bloomberg Anywhere users only, select Terminal Mode in the Bloomberg iPad app.

Remote Trading Access

By default, trading and post-trade functionality are not available remotely. However, while in DR Mode, your firm's APOD administrators can grant individual Bloomberg Anywhere® or Non-Bloomberg Anywhere (Shared Terminal) subscribers access to trade.

[Watch a video guide for AIM](#) 

[Watch a video guide for TOMS](#) 

For a breakdown of the requirements for different user types and connection methods: [Disaster Recovery Access Matrix](#).

For details on APOD administration: [Access Point on Demand Help Page](#).

Shared Terminals

Non-Bloomberg Anywhere® subscribers who share a Bloomberg Terminal® in the office can share that Terminal in the cloud.

Only one user can be logged into a virtual shared Terminal at a time. If another user logs in, the current user is logged off.

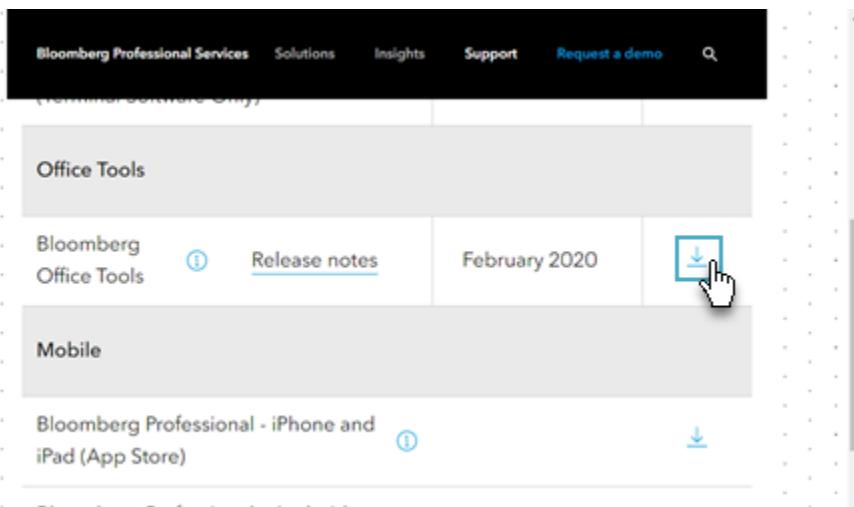
For DR Mode, users who share a Terminal must maintain unique login names and passwords.

Excel Integration

When connected remotely, you can access Bloomberg data in Microsoft® Excel.

For more information about the Bloomberg Office Add-In: [DAPI Help Page](#).

- **PC Software:** To install the Bloomberg Office Add-In on your PC, go to [bloombergsoftware.com](#), then download the Bloomberg Office Tools installer.



- **Corporate VPN:** Once connected remotely, you can use Bloomberg data in Excel as usual.
- **Bloomberg Anywhere®:** Your spreadsheets and Bloomberg data are available in the web version of Excel.

Reference

Documents

The following document details the requirements to allow users at your firm to connect and trade remotely during DR mode.

Type	Title	Description
	Disaster Recovery Access Matrix	Compare the requirements for users to connect and trade across different connection methods and subscription types.

Take the next step.

For additional information,
press the <HELP> key twice
on the Bloomberg Terminal®.

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