

Bloomberg

Software Compatibility Matrix

English

25 January 2018

Version: 21.6

Known Issue with Windows 10 Fall Creators Update

In October 2017, Microsoft released Windows 10 Fall Creators Update (OS build: 16299.15 and 16299.19). The update introduced issues that are known to interfere with the Bloomberg Terminal. Please avoid updating your PCs to the affected versions.

Bloomberg has worked with Microsoft to investigate and resolve these issues. On November 14, 2017, Microsoft released a patch for Windows 10 Fall Creators Update (OS build: 16299.64) which addresses one of the known issues. Please see the following Microsoft Support article for more details:

<https://support.microsoft.com/en-us/help/4054150/issues-when-windows-10-fall-creators-update-calls-creatwindowex-for-s>

To check your current Windows version, select the 'Start' button, then select 'Settings' > 'System' > 'About'.

If you are currently running one of the affected versions, please contact your IT support or Bloomberg Tech support for assistance with rolling back to your previous Windows 10 version or updating to the latest Windows 10 version.

The information provided below outlines the Microsoft® platforms that are compatible with the BLOOMBERG PROFESSIONAL® service and its associated software.

Please review the Bloomberg Transport and Security document or BBPC<GO> on the BLOOMBERG PROFESSIONAL® service for the recommended workstation requirements. These requirements should be taken into consideration when determining the overall suitability of the users' workstation to successfully utilize all available functionality. Please keep the latest Bloomberg specifications in mind when planning workstation upgrades.

Product	Minimum Requirements	Comments	Extended support end date*	
			Microsoft	Bloomberg
Operating Systems				
Windows 7 Home Premium Ultimate Professional Enterprise		*Windows 7 Starter Edition is not supported. *Bloomberg strongly recommends the 64 Bit version of Windows 7 for optimum performance. *Customers installing Bloomberg Professional® software newly must install Microsoft .NET Framework 4.0 or higher.	14-Jan-20	*TBA*
Windows 8/8.1 Pro Enterprise		*Only 64 Bit versions are supported. *Customers must install Microsoft Silverlight in order to run multimedia functions and the BMAP function.	10-Jan-23	*TBA*
Windows 10 Home Pro Education Enterprise		*Only 64 Bit versions are supported. *Windows 10 Mobile / Mobile Enterprise are not supported. *Customers must install Microsoft Silverlight in order to run multimedia functions and the BMAP function.	*TBA*	*TBA*
Microsoft Office Versions				
Office 2007 Version 12.0.x	Service Pack 2	*Service Pack 3 preferred.	11-Apr-17	01-Jan-18
Office 2010 Version 14.0.x	Service Pack 2	*Office Starter 2010 is not supported.	13-Oct-20	*TBA*
Office Professional 2013 Version 15.0.x	Service Pack 1		11-Apr-23	*TBA*
Office 365 ProPlus 2013	Service Pack 1	*Office 365 ProPlus must be installed on the local computer. Cloud-based version of Office 365 ProPlus is not supported.	*TBA*	*TBA*
Office Professional 2016 Version 16.0.x	KB3114374		14-Oct-25	*TBA*
Office 365 ProPlus 2016	Current Channel subscribers: A build of 16.0.6956.2053 Deferred Channel subscribers: A build of 16.0.6965.2092	*Office 365 ProPlus must be installed on the local computer. Cloud-based version of Office 365 ProPlus is not supported.	*TBA*	*TBA*

- Bloomberg recommends the Microsoft Windows 64 Bit Operating System for optimum performance.
- The Bloomberg Application is not supported on PCs running Microsoft Windows 32 Bit version of Windows 8/8.1 and Windows 10.
- The Bloomberg Application is compatible with Microsoft .NET Framework 4.7.
- 64 Bit Office Tools is available for download from <http://bloombergsoftware.com>
- Source of Microsoft support end dates <http://support.microsoft.com/lifecycle/>

Previously supported platforms

Product	Minimum Requirements	Comments	Support end date*	
			Microsoft	Bloomberg
Operating Systems				
Windows NT 3.51			31-Dec-01	31-Mar-02
Windows 95	Service Pack 1 & Internet Explorer 5.5 SP2		30-Nov-01	07-Apr-04
Windows 95B (OSR2)	Internet Explorer 5.5 SP2		30-Nov-01	07-Apr-04
Windows 98/98 SE			30-Jun-06	31-Dec-05
Windows Me			30-Jun-06	31-Dec-05
Windows NT 4	Service Pack 6a		30-Jun-04	30-Sep-06
Windows 2000	Service Pack 4 (Rollup 1 preferred)		13-Jul-10	31-Dec-10
Windows XP Home Edition Professional	Service Pack 3		8-Apr-14	30-Nov-14
Windows XP Professional x64 Edition	Service Pack 2			
Windows Vista Home Basic Home Premium Ultimate Business Enterprise	Service Pack 2		11-Apr-17	30-Sep-17
Excel Versions				
Excel 95 Version 7.0.x			31-Dec-01	31-Dec-02
Excel 97 Version 8.0.x	Service Release 2		16-Jan-04	31-Dec-04
Excel 2000 Version 9.0.x	Service Pack 2		14-Jul-09	31-Jan-10
Excel 2002 (XP) Version 10.0.x	Service Pack 3 + Office Compatibility Pack		12-Jul-11	31-Dec-11
Office 2003 Version 11.0.x	Service Pack 3 + Office Compatibility Pack		8-Apr-14	30-Nov-14